



## IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

BONNIE K. PAULSEN

94 David Road

Doylestown, PA 18901

Plaintiff

COMPLAINT AND ARBITRATION

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DEMAND

NO.:

1180

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UNITED STATES POSTAL SERVICE 8 Atkinson Drive

Doylestown, PA 18901

Defendant

## CIVIL ACTION COMPLAINT

- 1. Plaintiff, Bonnie K. Paulsen is an adult individual and citizen and resident of the Commonwealth of Pennsylvania, residing at 94 David Road, Doylestown, Pennsylvania.
- 2. Defendant, United States Postal Service is a federal governmental agency, operating numerous post offices, including the post office which was the site of the incident from which this action arises, located at 8 Atkinson Drive, Doylestown, Pennsylvania (hereinafter, the "Premises").
- 3. On or about October 23, 2017, Plaintiff, Bonnie K. Paulsen, was a business invitee at the Premises that was owned, leased, possessed, controlled, supervised, managed and/or maintained by Defendant, when she tripped upon a floor mat which was raised and/or buckled in the vestibule area near the entryway to the post office, causing her to fall forward and resulting in bodily injuries more particularly sustained hereinafter.

- 4. At all relevant times, the Defendant had exclusive control over the Premises, including control over placement and maintenance of the floor mat in question, which was permitted to remain in an unreasonably dangerous condition, despite the likelihood that entering business invitees might not see the buckled and/or raised condition of the floor mat, which thereby created a tripping hazard and a trap for the unwary, in a location which would foreseeably be traversed by business invites such as the plaintiff on a constant basis throughout the course of the post office's operating hours.
- 5. At all times relevant hereto, Defendant, by and through its agents, servants workmen and/or employees, had actual and/or constructive notice of the buckled and/or raised floor mat located in the vestibule area, in that there was adequate time and opportunity to recognize the tripping hazard it presented, but Defendant failed to warn the Plaintiff or re-set the mat so as to eliminate the tripping hazard it presented.
- 6. In the alternative Defendant's agents, servants, workmen and/or employees set the mat down improperly, failing to ensure that it laid flat, and thereby created the hazard, which alleviates the necessity of plaintiff establishing actual or constructive notice as the same is presumed due to the Defendant's creation of a tripping hazard.

- (h) failing to inspect and/or negligently inspecting the area in question;
- failing to inspect and/or negligently inspecting the mat(s) used in the premises;
- (j) failing to maintain and/or negligently maintaining the mat(s) used in the premises;
- (k) in being otherwise careless and negligent in fact and at law, as may be ascertained during the pendency of this case, to the extent that such negligent acts and omissions are consistent with and do not materially vary from the specifically articulated acts and/or omissions set forth above.
- 9. As a direct result of the aforesaid negligence and carelessness of the Defendant, Plaintiff, Bonnie K. Paulsen, suffered serious and painful injuries, including but not limited to: contusions to her right elbow and shoulder and strain and sprain of her lower back, damage to her bones, cells, muscles, tissues and her nervous system, some or all of which may be permanent in nature.
- 10. As a further result, Plaintiff has suffered such other injuries as might be discovered during the pendency of this case.
- 11. As a further result of the incident, Plaintiff has been forced to expend various and diverse sums of money for medical treatment and care in an effort to treat and cure her injuries and ills, and may be required to continue to do so in the future.
- 12. As a further result of this incident, Plaintiff has suffered and may in the future suffer mental anguish, embarrassment, humiliation, emotional suffering and other non-economic losses.

13. As a further result, Plaintiff has suffered an interference with her usual duties, chores, life's pleasures and opportunities and may continue to suffer such

interference in the future.

14. Plaintiff in no manner contributed to her injuries which result from the direct

negligence of Defendant, and not from any act or failure to act on the part of

Plaintiff.

15. Prior to filing this action, plaintiff provided timely and adequate notice of her claim

to the government on August 16, 2019, and was advised, by letter dated August

19, 2019, that the government had until six (6) months from August 16, 2019 to

respond to the claim.

16. February 16, 2020 marked the end of the government's six-month administrative

claims period, and the government has failed to either accept or deny the claim,

resulting in the claim being "deemed" denied, and allowing plaintiff to thereby

commence this action.

WHEREFORE, Plaintiff, BONNIE K. PAULSEN demands judgment against

Defendant, UNITED STATES POSTAL SERVICE, in an amount not in excess of Seventy

Five Thousand (\$75,000.00) Dollars, plus interest, costs of suit and delay damages.

FLAGER AND ASSOCIATES, P.C.

BY:

/s/ Michael S. Levin

MICHAEL S. LEVIN

Flager & Associates, P.C.

1210 Northbrook Drive, Suite 280

Trevose, PA 19053

(215) 953-5200

michael@flagerlaw.com

Attorney for Plaintiff

## VERIFICATION BASED UPON PERSONAL KNOWLEDGE AND INFORMATION SUPPLIED BY COUNSEL

I, Bonnie Paulson , verify that I am the Plaintiff in the foregoing action and that the attached Complaint is based upon the information which has been gathered by my counsel in preparation of this lawsuit. The language of the Complaint is that of counsel. I have read the Complaint, and to the extent that it is based upon information which I have given to my counsel, it is true and correct to the best of my knowledge, information and belief. To the extent that the contents of the Complaint are that of counsel, I have relied upon counsel in making this Verification.

I understand that intentional false statements herein are made subject to the penalties of 18 Pa. C.S. A. §4904 relating to unsworn falsifications made to authorities.

Donnie K. Paulsen

02/24/2020

DATED

### JS 44 (Rev. 02/19)

# Case 2:20-cva(0:180-GJP Document 1 Filed 03/02/20 Page 6 of 8 CIVIL COVER SHEET 20-CV-1180

The JS 44 civil cover sheet and the information of the distriction of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil at	ocket shoet.  BEE INDINGE	HOND ON NEXT TAGE O	7 11110110	1011.9		6)) A)	e/S	4 69	450
I. (a) PLAINTIFFS				DEFENDANTS	;	SU	,B.,	l G	U
BONNIE K. PAULSEN				UNITED STATES POSTAL SERVICE					
(b) County of Residence of First Listed Plaintiff Bucks (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.					
	Address, and Telephone Numbe Flager & Associates, F Drive, Suite 280, Trev	C		Attorneys (If Known)					
II. BASIS OF JURISDI	CTION (Place an "X" in C	ne Box Only)	III. CI	TIZENSHIP OF P	RINCIPAL	PARTIES	(Place an "X" in	One Box fe	or Plaintiff
1 U.S. Government Plaintiff	3 Federal Question (U.S. Government.	Not a Party)		(For Diversity Cases Only) <b>P</b>	TF DEF	Incorporated <i>or</i> Pri of Business In T	and One Box fo		
U.S. Government Defendant	☐ 4 Diversity (Indicate Citizensh	ip of Parties in Item III)	Citize	en of Another State	12 🗆 2	Incorporated <i>and</i> P of Business In A		<b>1</b> 5	<b>□</b> 5
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IV. NATURE OF SUIT	(Place an "X" in One Box Or	aly)				ere for: Nature o			
CONTRACT		RTS		RFEITURE/PENALTY		RUPTCY	OTHER		ES
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment & Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans (Excludes Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits ☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise ☐ 210 Land Condemnation ☐ 220 Foreclosure ☐ 230 Rent Lease & Ejectment ☐ 245 Tort Product Liability ☐ 290 All Other Real Property	PERSONAL INJURY  310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability 350 Motor Vehicle Product Liability 360 Other Personal Injury 360 Other Personal Injury 441 Voting 440 Other Civil Rights 441 Voting 442 Employment 443 Housing/ Accommodations 445 Amer. w/Disabilities - Employment 446 Amer. w/Disabilities - Other	PERSONAL INJUR  365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability PERSONAL PROPER  370 Other Fraud  371 Truth in Lending  380 Other Personal Property Damage  385 Property Damage  385 Property Damage Product Liability  PRISONER PETITION  Habeas Corpus:  463 Alien Detainee  510 Motions to Vacate Sentence  530 General  535 Death Penalty Other:  540 Mandamus & Oth  550 Civil Rights	69	5 Drug Related Seizure of Property 21 USC 881 0 Other  LABOR 0 Fair Labor Standards Act 0 Labor/Management Relations 0 Railway Labor Act 1 Family and Medical Leave Act 0 Other Labor Litigation 1 Employee Retirement Income Security Act  IMMIGRATION 2 Naturalization Application 5 Other Immigration Actions	820 Copyrig   830 Patent   835 Patent   New D   840 Tradem   SOCIAL'S   861 H1A (1   862 Black I   863 DIWC/   865 RSI (46   FEDERAI   870 Taxes (	awal C 157  FY RIGHTS ghts  - Abbreviated rrug Application nark ECURITY 395ff) Lung (923) (701WW (405(g)) Citel XVI 05(g))  LTAX SUITS (U.S. Plaintiff endant)	480 Consume 485 Telephon Protectic 50 Securitie Exchang 890 Other Sta 891 Agricult 893 Environt Act 896 Arbitrati 899 Adminis	(31 USC) apportionnt and Banking ce tion or Influence Organization or Credit ne Consum on Act of TV ss/Commod ge atutory Act ural Acts mental Mai a of Inform or or trative Pro piecew or App Decision tionality of	ed and ons her dities/ ions tters hation
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V. ORIGIN (Place an "X" in									
	moved from	Remanded from (Appellate Court	J 4 Rein Reor		er District	☐ 6 Multidistr Litigation Transfer	1 -	Multidist Litigation Direct Fil	n -
VI. CAUSE OF ACTION	Brief description of ca	nuse:		Do not cite jurisdictional sta 179	tutes unless dive	rsity).			
VII. REQUESTED IN COMPLAINT:	<del></del>	claim against Unite IS A CLASS ACTION 3, F.R.Cv.P.		s Postal Service EMAND \$		IECK YES only		complain	nt
VIII. RELATED CASI IF ANY		JUDGE DA	->		mara <sub>hia</sub>		1AR - 2		)
DATE 02/26/2020		signature of at /s/ Michael SL							
FOR OFFICE USE ONLY  RECEIPT # AM	MOUNT	IFP_		JUDGE_		MAG. JUD	OGE		

## Case 2:20-cv-01180-GJP Document 1 Filed 03/02/20 Page 7 of 8 UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

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DESIGNATION FORM

pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate the category of the case for the purpose of assignment to the appropriate the category of the case for the purpose of assignment to the appropriate the category of the case for the purpose of assignment to the appropriate the category of the case for the purpose of assignment to the appropriate the category of the category of the case for the purpose of assignment to the appropriate the category of the

Address of Plaintiff: 94 David Road, Doylestown, PA 18901								
Address of Defendant: 8 Atkinson Drive, Doylestown, PA 18901								
Place of Accident, Incident or Transaction: 8 Atkinson Drive, Doylestown, PA 18901								
RELATED CASE, IF ANY:								
Case Number: Judge: Date Terminated:								
Civil cases are deemed related when Yes is answered to any of the following questions:								
1. Is this case related to property included in an earlier numbered suit pending or within one year yes Vo								
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court?								
3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court?								
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights  Yes  No  Verification of the same individual?								
I certify that, to my knowledge, the within case is / is not related to any case now pending or within one year previously terminated action in this court except as noted above.								
DATE: 02/26/2020 78463  Attorney-at-Law / Pro Se Plaintiff Attorney I.D. # (if applicable)								
Attorney-at-Law / Pro Se Plaintiff Attorney I.D. # (if applicable)								
CIVIL: (Place a √ in one category only)	_							
A. Federal Question Cases:  B. Diversity Jurisdiction Cases:								
1. Indemnity Contract, Marine Contract, and All Other Contracts 2. FELA 3. Jones Act-Personal Injury 4. Antitrust 5. Patent 6. Labor-Management Relations 7. Civil Rights 8. Habeas Corpus 9. Securities Act(s) Cases 10. Social Security Review Cases 11. All other Federal Question Cases (Please specify): Federal Tort Claims Act								
ARBITRATION CERTIFICATION								
(The effect of this certification is to remove the case from eligibility for arbitration.)								
I,, counsel of record or pro se plaintiff, do hereby certify:								
Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs:								
Relief other than monetary damages is sought. $MAR = 2.2020$								
DATE:  Attorney-at-Law/ Pro Se Plaintiff  Attorney 1.D. # (if applicable)								
NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.								
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## CASE MANAGEMENT TRACK DESIGNATION FORM

CIVIL ACTION

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NO.

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

### SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

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Telephone	FAX Number	E-Mail Address					
(215) 953-5200	(Q15) 953-5214	anchael@flagerla	ul. Bom				
Date	Attorney-at-law	Attorney for					
2/26/2020	Manner S. Levis	PLANTIFF					
(f) Standard Management -	- Cases that do not fall into any one	e of the other tracks.	( )				
commonly referred to a	Cases that do not fall into tracks (as complex and that need special or side of this form for a detailed exp	intense management by	( )				
d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos.							
(c) Arbitration – Cases requ	Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.						
(b) Social Security – Cases and Human Services de	Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.						
(a) Habeas Corpus – Cases	brought under 28 U.S.C. § 2241 th	rough § 2255.	( )				

(Civ. 660) 10/02

